

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Clifton Court

Introduction

Our Clifton Court apartment is ideal for leisure or business travellers, situated in a quiet residential area, in the centre of Exeter.

It is situated on Clifton Hill, an imposing terrace on a gradual slope, close to Belmont Park, and in a conservation area.

The apartment is wholly on the ground floor, and has 2 double bedrooms, 2 super-king size beds which can be split into singles, if required.

Please note that there are 2 sets of 4 steps from the street, up to the front door.

Well-equipped and comfortable, it is a wonderful place to enjoy Exeter, Devon & Cornwall, and the entire South West of England, with excellent communications in and out of Exeter by road, rail and air.

We look forward to welcoming you. If you have any queries or require any assistance please phone 07971 835360.

Pre-Arrival

- For full details and maps of how to reach us please visit the Contact and Location section of our website - www.exeterselfcatering.com.
- Our postcode is EX1 2EL
- The nearest railway stations are Exeter St Davids (2 miles) or Exeter Central (1.5 miles). Taxis are available at the station. If you require an accessible taxi this can be booked in advance 01392 666 666 or more information at <http://www.exeter.gov.uk/index.aspx?articleid=9992>
- The nearest bus stops are either on Heavitree Road or Black Boy Road, please visit <http://www.travelinesw.com/> to plan your journey.
- Clifton Hill is a public road, with a pavement for pedestrians.
- The nearest supermarket is Waitrose on Heavitree Road (0.5 mile)
- We are happy to provide a complimentary collection service, subject to availability, but please note we do not have wheelchair suitable transport.

Key Collection, Welcome and Car Parking

- We will meet and welcome you to the apartment, we simply request that you text us on 07971 835360 approx 30mins prior to arrival (normally from 14.00).
- You can park directly outside the apartment, on arrival.
- The area is well lit at night by motion sensor lights.
- The car park is situated at the rear, is paved, and lit at night.

Entrance to Property

- From the street there are 2 sets of 4 steps to the front door of the apartment block – photo left below.



- From the rear car park there are 5 steps then another leading to the front area – photo above right.
- It is level from the entrance hall to the front door of the apartment, and throughout the apartment, except for one step down into the family bathroom and one up to the kitchen..
- Both front doors are 780mm wide.
- The entrance hall is carpeted.

Halls, Stairs, Landings, Passageways

- The hall, and passageways, are well lit using LED bulbs.
- There are no stairs or landings.
- Passageways are 890mm wide.
- The floor covering is carpet.

Sitting Room/Lounge/Dining Area

- There is an open plan sitting room/lounge and dining area (8m x 4m)
- There is level entry from the hall.
- The door to the sitting room is 750mm wide
- The room has two sofas, a coffee table and a nest of two small tables.
- There is a 50" screen TV, which is wall-mounted, with remote control, sub-titles and a Home Entertainment System, including DVD player.
- The dining area has an oak table with legs at each corner 650mm from the floor to the lowest point of the table, and is 740mm high.
- There are 6 chairs that have no arms, that are all moveable.
- There is free space around the table.
- There is wall and ceiling lighting, all LED.
- The floor is carpeted.
- There are 3 double doors, opening inwards to the outside.

Kitchen

- The kitchen is accessible from the dining area, via one step up and an opening of 900mm – photo below.
- The door of the oven drops down and the handle is 675mm above the floor.
- The hob is mounted on the work surface 900mm above the floor.
- The microwave oven sits in a cupboard at 1400mm and the door opens outwards.
- The highest shelf in the fridge is set at 1600mm, and the lowest shelf in the freezer, which is underneath is 300mm.
- There is a dishwasher, with a door that opens downwards.
- Crockery and glasses are in cupboards at 1400mm.
- Lighting in the ceiling is LED.

- The floor is wood laminate.



Bedrooms and Sleeping Areas

- There are 2 bedrooms, with a super-kings which, on request, can be split into 2 full size singles, both accessible through 750mm doors from the passageway.
- The first bedroom has an ensuite with access through a 680mm door.
- The first bedroom has a TV with remote and sub-titles.
- Beds are a max of 600mm high to the top of the mattress.
- Both bedroom floors are carpeted.
- Lighting includes ceiling and bedside tables, all of which are LED.

Bathrooms, Shower-rooms and Toilets

- The ensuite has level access from the first bedroom and has a toilet at 450mm high, washbasin at 850mm high and a 1500mm wide shower.
- The second bathroom has a step down from the passageway and contains a toilet at 450mm high, washbasin at 850mm high, together with a bath and shower – photo below.
- The floor in the ensuite is ceramic tiles and in the bathroom a vinyl covering.



Laundry/Utility Room

- A washing machine and tumble drier are situated in the kitchen.

Garden

- There is a communal garden across the road, accessible through a locked gate, and 2 steps.
- The garden is flat and grassed.

Additional Information

- Unfortunately we cannot accept any animals.
- There is good colour contrast between floor, doors and walls.
- The mobile phone reception is reasonable, network dependent.
- The nearest hospital with A&E is less than a mile away, see Guest information folder for more details of this and other local amenities.

Contact Information

Address: Clifton Court Clifton Hill Exeter Devon EX1 2EL

Telephone: 07971 835360

Website: www.exeterselfcatering.com

Hours Of
Operation: 24 x 7

Local Carers: www.exetercvs.org.uk

Local Equipment Hire: <http://www.pluss.org.uk/community-equipment-services>

Local Accessible Taxi: 01392 666 666
<http://www.exeter.gov.uk/index.aspx?articleid=9992>

Local Public Transport: http://www.devon.gov.uk/public_transport